



# CompTIA A+ 220-801 and 220-802 Exam Cram (6th Edition)

*David L. Prowse*

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Covers the critical information you’ll need to know to score higher on your CompTIA A+ 220-801 and 220-802 exams!

- Deploy and administer desktops and notebooks running Windows 7, Vista, or XP
- Understand, install, and troubleshoot motherboards, processors, and memory
- Test and troubleshoot power-related problems
- Use all forms of storage, including new Blu-ray and Solid State (SSD) devices
- Work effectively with mobile devices, including tablets and smartphones
- Install, configure, and troubleshoot both visible and internal laptop components
- Configure Windows components and applications, use Windows administrative tools, and optimize Windows systems
- Repair damaged Windows environments and boot errors
- Work with audio and video subsystems, I/O devices, and the newest peripherals
- Install and manage both local and network printers
- Configure IPv4 and understand TCP/IP protocols and IPv6 changes
- Install and configure SOHO wired/wireless networks and troubleshoot connectivity
- Implement secure authentication, prevent malware attacks, and protect data

## Companion CD


The companion CD contains a digital edition of the Cram Sheet and the powerful Pearson IT Certification Practice Test engine, complete with hundreds of exam-realistic questions and two complete practice exams. The assessment engine offers you a wealth of customization options and reporting features, laying out a complete assessment of your knowledge to help you focus your study where it is needed most.

## Pearson IT Certification Practice Test Minimum System Requirements

- Windows XP (SP3), Windows Vista (SP2), or Windows 7
- Microsoft .NET Framework 4.0 Client
- Pentium-class 1 GHz processor (or equivalent)
- 512 MB RAM
- 650 MB disk space plus 50 MB for each downloaded practice exam

David L. Prowse is an author, computer network specialist, and technical trainer. Over the past several years he has authored several titles for Pearson Education, including the well-received CompTIA A+ Exam Cram and CompTIA Security+ Cert Guide. As a consultant, he installs and secures the latest in computer and networking technology. He runs the website [www.davidlprose.com](http://www.davidlprose.com), where he gladly answers questions from students and readers.

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