Technical Writing, Presentational Skills, and Online Communication: Professional Tools and Insights

Raymond Greenlaw

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This book addresses four main topics: professional ethics, technical writing, presentation skills, and online writing. These topics are woven throughout the book and some of them are the main subjects of one or more chapters. The overarching theme of this book is to provide well-tested, best-practice techniques and strategies for main topic areas while focusing on information that can be immediately applied to help the IT professional improve a particular skill.

Technical Writing, Presentational Skills, and Online Communication: Professional Tools and Insights is a collection of work aimed at any professional that deals with ethical issues, writes up a technical project, gives or develops a presentation, or writes material for an online audience. While focusing on practical information and process, the goal is to improve the readers ability and knowledge in each of these four areas. This book presents the big picture relating to the chosen topics so the audience will have an excellent framework and foundation in the areas of professional ethics, technical writing, presentation skills, and online writing.

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